User Needs:
Activities and Commitments

Network/Information chain survey

- Who are your clients?
  - What services do you provide?
- Who do you rely on for climate information?
  - What services do you use/need/want

Network/Information chain survey

- Minimize duplication and see where groups fit.
  - No climate service provider can go from end to end
    - Where do we fit?
    - Who is working at what level?
    - What gaps remain?
  - Same clients, different information?
  - Different needs, challenges, opportunities

Network/Information chain survey

- Attributing success and explaining problems
  - Different organizations will have different needs/provide different services, and therefore have different opportunities/challenges
    - How do the users of the information I provide give me feedback on how it works for them?
  - These differences should shape how we capture lessons learned and good practices

Network/Information chain survey

- Goal: get past the supply-driven/demand-driven dichotomy
  - Structured learning dialogues between information providers and users at different scales
  - What information can we generate and how can we use it?

Case Studies

- Regional Committee for Hydraulic Resources (CRRH)

- Red Cross

- Good practices from the private sector that might be transferrable?

- Others?