### The rugged path to effective decision support

#### Insights from users, practice, and theory in mountain and coastal areas



#### James Arnott • ICCS4 Montevideo • December 11, 2014



# Roadmap

- I. The co-production challenge
- II. Lessons from a transatlantic dialogue
- III. Opportunities for climate services (partnership)





### Acknowledgements



Guy Brasseur, John Katzenberger, Jill Jäger, Grit Martinez, Susanne Moser, Michael Orbach, Michaela Schaller,



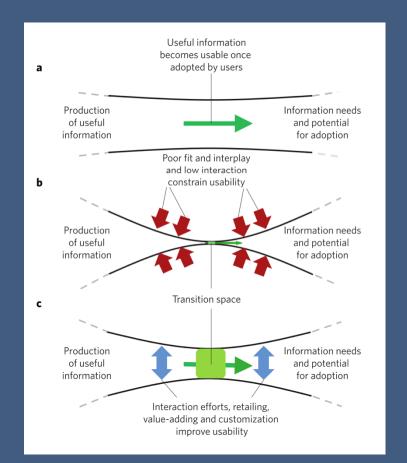






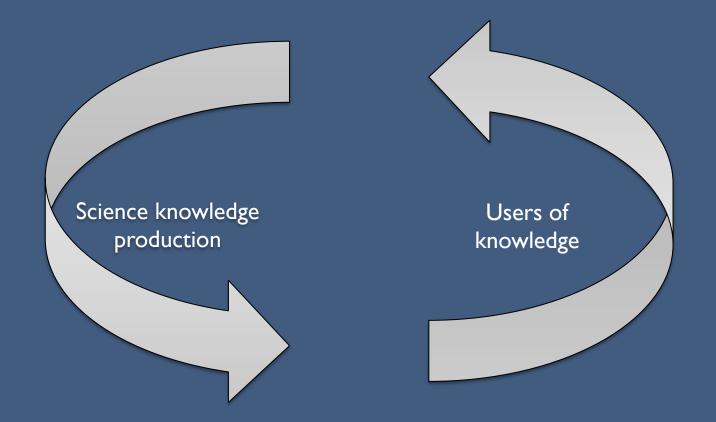
# The Rugged Path

- In theory, information once produced—should (and will) be utilized
- In practice, the transition from production to utility faces roadblocks
  - Fit, interplay, interaction
- Efforts on both sides of the boundary expand the transition space



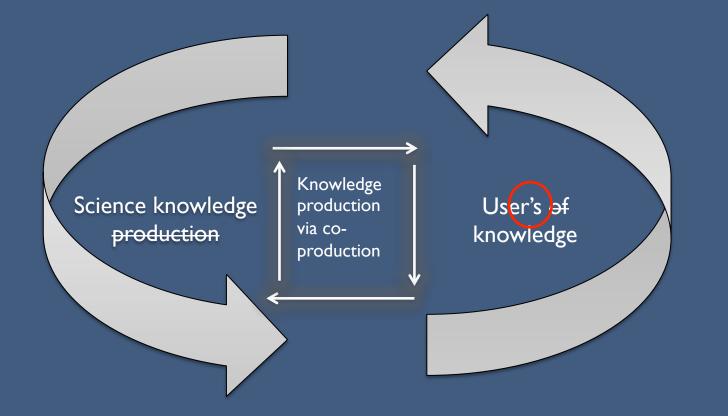
Lemos, Kirchhoff, & Ramprasad 2012

### Getting to co-production

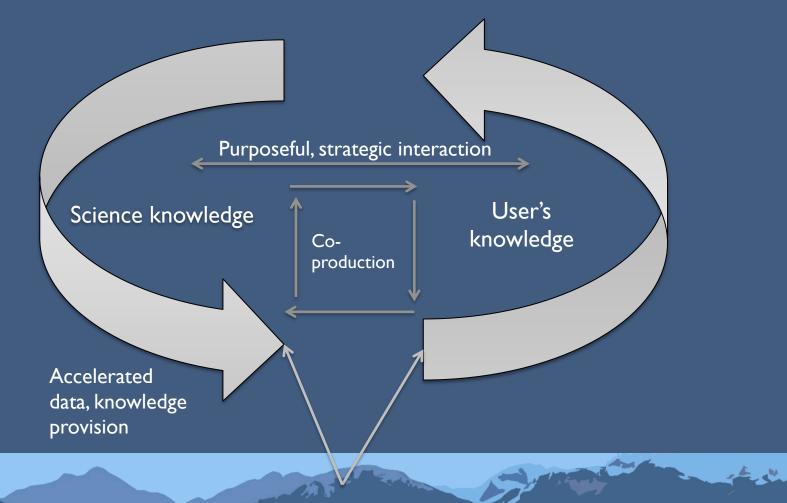




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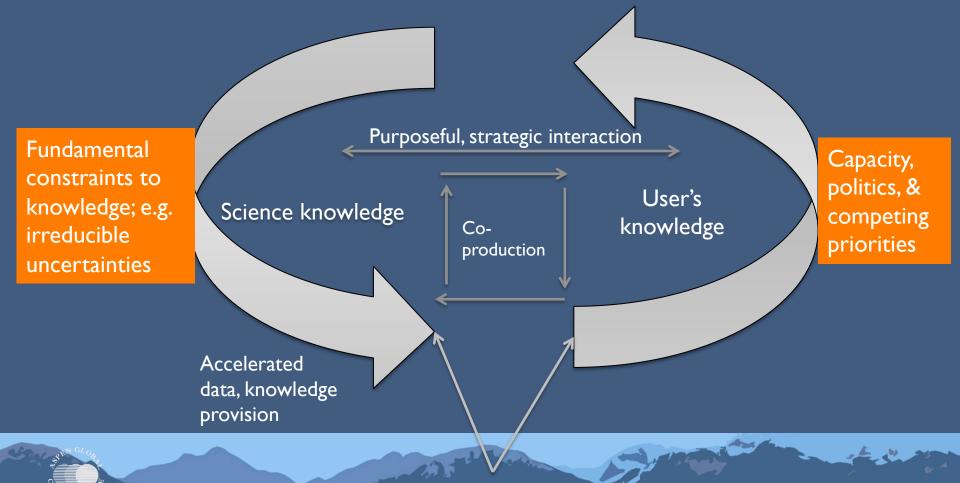


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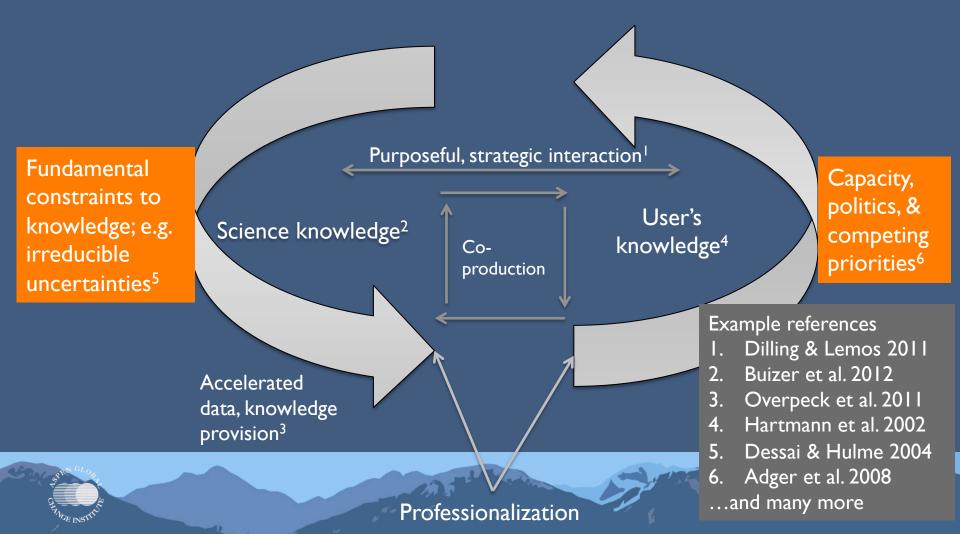


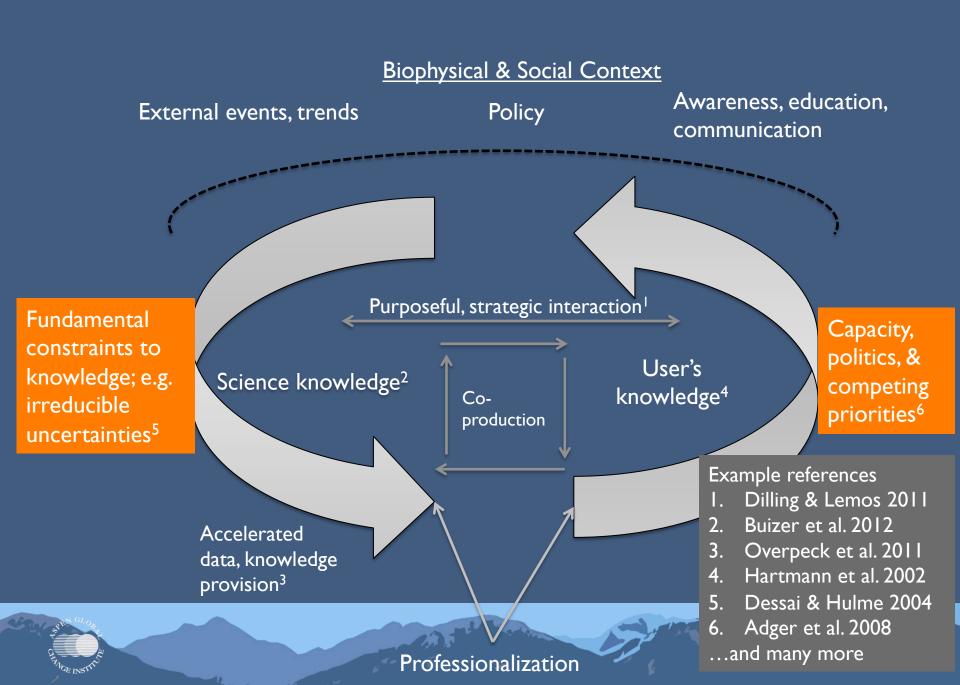


Professionalization



Professionalization





### Adaptation to climate change in mountain and coastal areas: A transatlantic dialogue



Aspen, CO

Timmendorfer Strand, Germany

Virgen, Austria

Outer Banks, N. Carolina

#### April 2013 • Hamburg, Germany August 2013 • Aspen, Colorado



# Supporters & Organizers





# Participating Communities

#### Mountains

- Aspen, Colorado, US
- Denver, Colorado, US
- Grindelwald, Switzerland
- Virgen, Austria

#### Coasts

- Outer Banks, N. Carolina, US
- Chesapeake Bay, Maryland, US
- Baltic Coast, Germany
- Bay of Kiel, Germany





# Crossing three boundaries

- Providers and users of climate change knowledge
- Mountain and coastal geographies
- U.S. and EU cultural and governance contexts



Moser, Jäger, Arnott, and Schaller 2014

### Participants: bringing together research and practice

#### Research



Impacts/Adaptation



Impacts/Adaptation

Geographer

Student

Impacts/Adaptation

Integrated Assessment



Water Management

**Coastal Planner** 

Coastal Developer



**County Commissioner** 

**City Planner** 





Geographer

Atmospheric Scientist

Impacts/Adaptation



Mayor

City Staff



**Tool Developer** 



**Conservation Planner** 



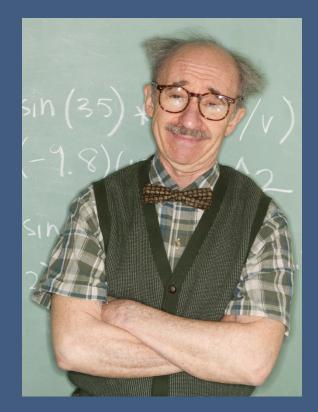
### Lessons Part I: Things your mother told you

- Listen first, speak second
- Learn to "stand in their shoes"
- Don't be condescending
- Honesty, politeness
- Trust will take time to build; undoing distrust will take even longer



### Lessons Part II: Things your professor told you

- Changes needed in both science and governance processes
- Understanding of and attention to initial conditions is key
- Be observant, self-reflective, adaptable
- Avoid "inconsequential" sciencepractice interaction (e.g., paralysis by analysis, conspicuous consumption of information)



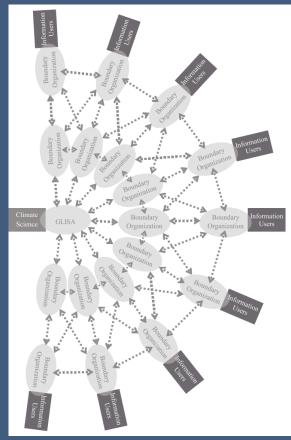
# Why is the path still rugged?

- Incentives misaligned
- We do not bring the user into the room nearly enough
- "User" still too often a vague concept
  - Ergo, poor fit
- Science-practice interaction often a sequence of exchanges (see boundary chain concept; Lemos, Kirchoff, and Kalafatis)
- Capacity to take risks; go outside comfort zone



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Networked boundary chain concept: Lemos,

Kirchoff, and Kalafatis

# Ideas for CSP

- Typology of "users"
  - Getting beyond the phrase "user"
- Best practices and trainings for science-user interactions at regional to local levels
- - See "Earth Academy" concept (Brasseur et al.)





#### Thank you!

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## Takeaways for co-production

- Co-production is an effort for the long haul
- Requires going outside comfort zone; taking risks
- Need to find efficient pathways for interaction; alternative modalities for interaction
- "Dialogue support" in addition to decision support



Mayors of Virgen, Austria (left) and Aspen, Colorado (right)



# North Carolina Case Study

- Background of distrust and resentment
- Planning document utilized one meter sea level rise as baseline
- Real estate development community alarmed
- Movement to ban use of climate science in sealevel rise forecasting



# Decision support tools

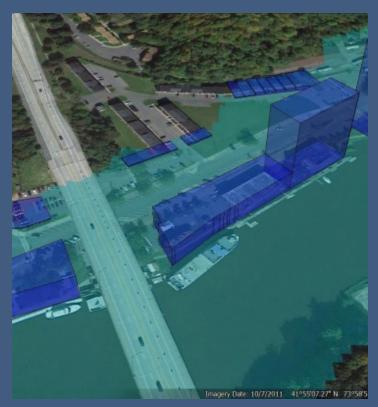
- BalticClimate Toolkit
- Coastal Adaptation Sea Level Rise Tool (COAST)
- Community-based risk assessment tool for mountain communities (ORTIS)
- CLIMSAVE Integrated
   Assessment Platform





### Different tools for different purposes

- Supporting dialogue among stakeholders
  - "dialogue support, not decision support"
- Supporting deliberation and decision-making
- Monitoring effectiveness



Credit: COAST tool, Catalysis Adaptation



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### Feedback on what makes a good tool

- Visually engaging
- Demonstrate possibilities and opportunities
- Make uncertainties clear
- Logical, transparent, interesting, reliable